



The Benefits of Consolidating Delivery and Document Management Solutions with FrameworkLTC

Nearly every long-term care (LTC) pharmacy uses pharmacy management software of some kind. However, it's not uncommon for pharmacies to struggle with disjointed supplemental solutions from multiple vendors that cost more and require more work.

On the other hand, consolidating systems can actually increase efficiency, save time, reduce costs, and enhance functionality; fully integrating your delivery and document management solutions is a great place to get started.

Find out why so many pharmacies are <u>switching</u> to FrameworkLTC's full service suite of product offerings and partner integrations to consolidate their delivery and document management solutions:

Saving Money with Unified Solutions

Simply put, consolidating saves you money. Why pay more for numerous siloed systems that aren't built to work together and impede your day-to-day? Switching to a single provider allows your pharmacy to enjoy the benefits of a single platform with reduced overall costs and fewer fees.

Your LTC pharmacy can save on subscription dollars by eliminating costly add-ons and adopting a single system with the smart tools you need to:



Automate refill orders: Reduce manual work and revolutionize your pharmacy's operational efficiency with automatically processed refill med orders.



Improve your driver efficiency: Reduce overhead with smart navigation that adjusts routes to minimize miles, lower gas consumption, and decrease driver hours.



Discover affordable shipping rates: Slash delivery costs by as much as half for each delivery with the power to shop the lowest bid for your delivery.

The average LTC pharmacy uses six different technology vendorsand 20 percent use 10 or more platforms. When you switch to FrameworkLTC, that number becomes one.



Leveraging Real-Time Insights

Data drives everything—including your pharmacy's delivery workflow. With an integrated delivery management solution, you'll gain unparalleled

oversight of all your pharmacy's deliveries. Delivery status reports and a real-time driver navigation view provides administrators and pharmacists alike insight into an order's completion status and enables you to pinpoint a delivery's exact location whether it's en-route or arrived at it's final location.

What's more, integrated document management enables pharmacies to pass audits easily with a securely stored and easily accessible record of all orders, approvals, and amendments. Safeguard your pharmacy and staff with a history of medication orders, signatures, and messages so your integrity is unquestionable.



Framework Fact:

By choosing a delivery solution that deeply integrates with FrameworkLTC such as VirtueScript, you can keep track of exactly where all your drivers are on the road—accurate to a six-second window! How's that for real-time?

Streamlining Deployment and Support

The last things you need to deal with are disjointed, disparate solutions that don't work the way they're supposed to, updates that completely miss the mark, and a long list of technology vendors who aren't available when

you need them.

Using consolidated delivery and document management systems addresses these challenges, eliminating disruptions to your daily workflow.

Integrating your solutions guarantees synchronized, compatible updates, reducing the urgent actions and alarm bells required when one of your supporting document or delivery management products pushes an untested update that disrupts integration with your PMS.

Technical support improves with consolidation too—particularly because you're consolidating not only systems but also vendor partners. When you switch to all integrated Framework products and partners, the SoftWriters support team can quickly diagnose and resolve your issue.

In other words: No phone tag. No bouncing back and forth between vendors. No unnecessary disruptions. No problem.

Framework Fact:

Need support? No problem! Our call center is available 24/7 and you can always reach us via email. Plus, our Help Center is also a great resource whenever you need a quick answer or easy solution.





Want the streamlined support of a SoftWriters delivery solution and the benefits of a third-party logistics or courier system? Explore our courier and logistics partners that are built on the powerful FrameworkCourier API interface. More than just an integration, this powerful API enables our handpicked logistics partner vendors to create database-level connections with FrameworkLTC as if they were a SoftWriters product. This seamless crossover enables issues to be quickly identified and resolved.

Simplifying Pharmacy Staff Training

Staff turnover is a headache for any employer, and pharmacy turnover is no exception—especially when it comes to staff training. Training employees is one of the biggest administrative burdens and barriers for LTC pharmacies, particularly when adding new software and hiring new employees.

With that said, you can significantly lighten the learning curve with one consolidated system that's easy to learn and use. Think about it: For every solution that integrates with FrameworkLTC, that's one less interface your employees need to learn, one less set of keyboard shortcuts to memorize, and one less system that needs to seamlessly integrate with others.



We offer ongoing training to get you up and running as



quickly as possible with minimal disruption to your business.

Comparing FrameworkLTC With Other Systems: Why Choose Framework?

As we've highlighted above, consolidated delivery and document management solutions deliver countless benefits for LTC pharmacies—but nothing is quite as beneficial as solutions that were purposefully built to operate hand-in-hand.

Forget about using an assortment of products cobbled together to your own detriment. Instead, consider choosing an integrated solution set or a 360-degree offering with products specialized to hit each phase of LTC pharmacy fulfillmentfrom order intake and processing to packaging and final delivery.

That's FrameworkLTC.

More than just software, FrameworkLTC is your essential pharmacy management software, designed specifically for long-term care. We offer a full suite of integrated solutions, with touchpoints across every stage of your LTC pharmacy workflow:

- FrameworkLTC: Pharmacy Management Software
- FrameworkECM: Electronic **Content Management**
- FrameworkVision: Web Portal for LTC Facilities

In addition to offering solutions for each phase of LTC pharmacy fulfillment, we're also committed to quality: Our products go through rigorous quality assurance testing to ensure connections remain intact whenever an update is released.

This is good news because we're also committed to innovation. We release quarterly fixes, updates, and FrameworkFlow: Mobile Workflow Management

FrameworkRxP: Medication **Regimen Review**



enhancements based on real user feedback. And when you need support? We're more than just your technology vendor; we're your partner-and we're always here to help when you need it.

Want to learn more about what separates FrameworkLTC from the rest? See FrameworkLTC and the full suite of products in action.

Schedule a Demo

