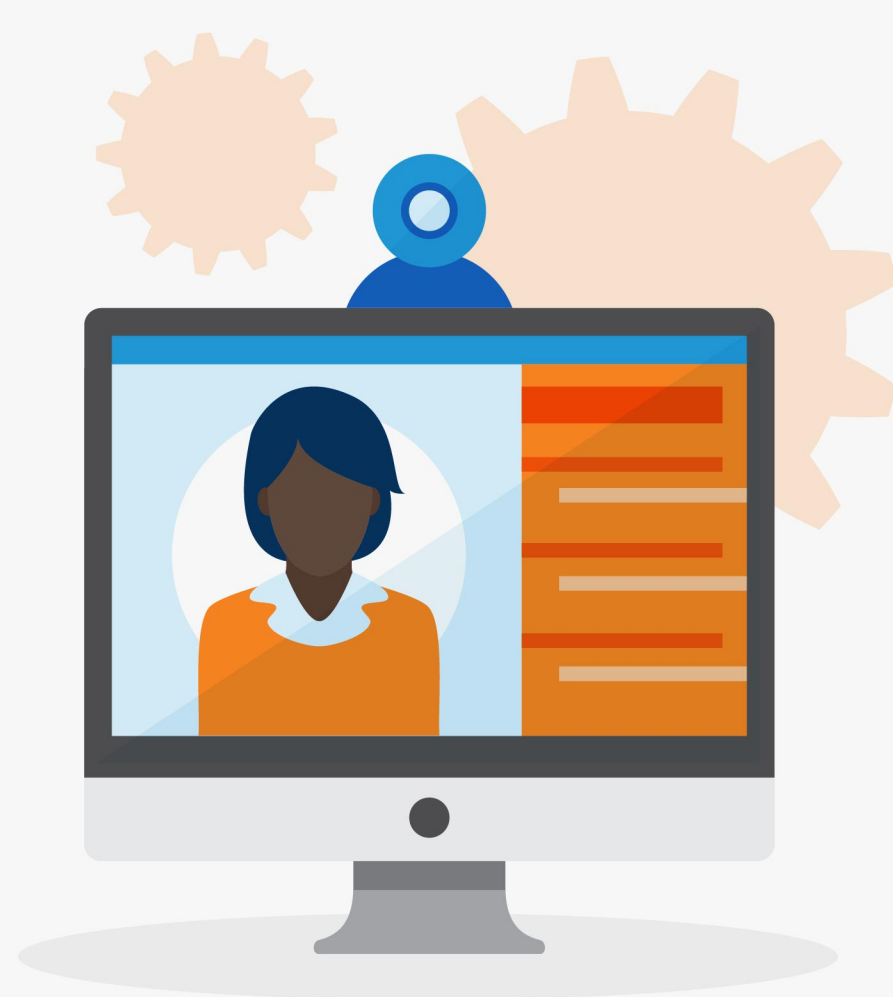


VIRTUAL ONBOARDING:

Maximize your LTC pharmacy's potential



You've just adopted the FrameworkLTC pharmacy management platform — now it's time to make sure your launch goes smoothly!

The SoftWriters virtual onboarding team will guide you through training, technical setup, implementation requirements, and everything else you need to begin maximizing the efficiency and effectiveness of your LTC pharmacy. Take a look at how the journey unfolds:

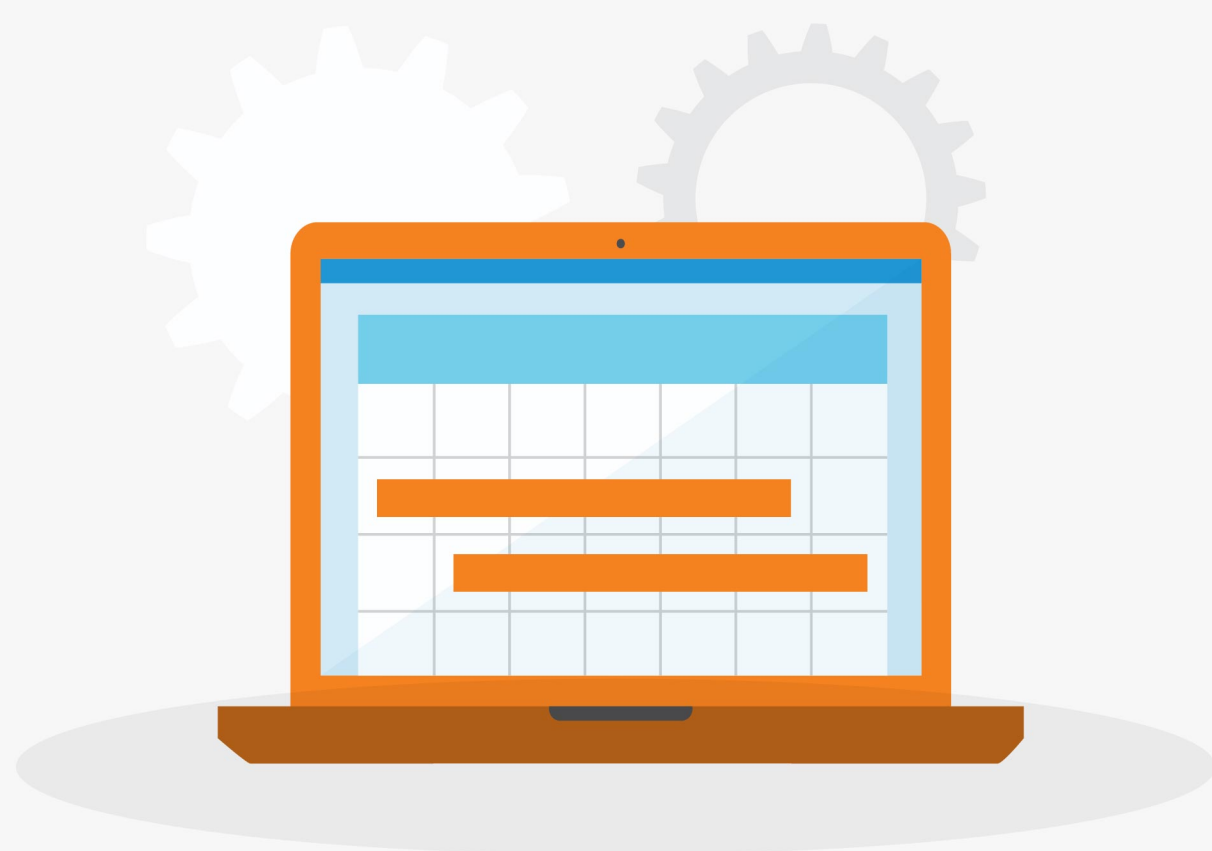
Guidance from a specialist

You'll have a member of the team alongside you through the entire 90-day onboarding process, dedicated strictly to your successful FrameworkLTC setup.



Flexible virtual training

Our baseline is blocks of 4-hour web sessions over a 14-day period, but we'll adjust as needed to best accommodate your team.



Installation assistance

After you've determined and installed the hardware and infrastructure needs for your organization, we will assist with the FrameworkLTC product installations.



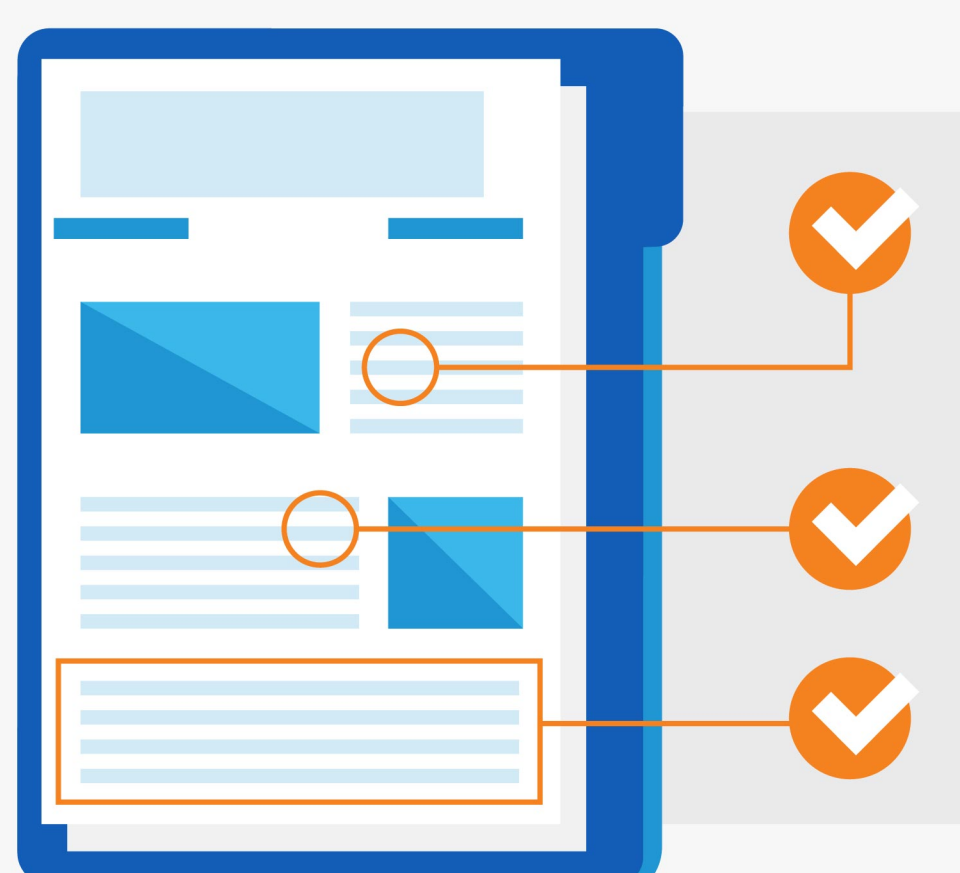
Comprehensive implementation overview

We conduct an exhaustive review of your medical record and label requirements and guide you through setup, configuration, workflow, labeling, integrations and other key processes.



Validation and launch

We double-check everything that's been implemented before you launch — and offer hourly check-ins to head off any initial problems that may arise.

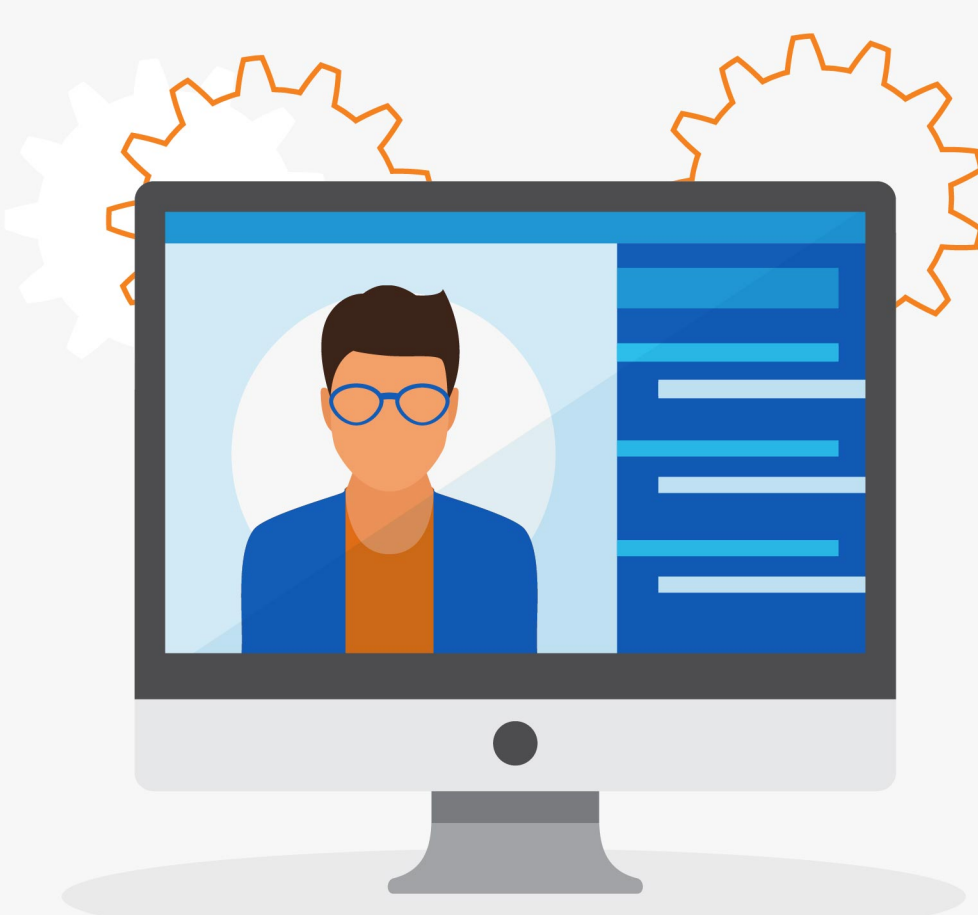


Ongoing support

Going forward, you'll have a dedicated account manager and our technical support team at your disposal — plus access to the Help Center and many other resources.

Billing review

After launch and before your first billing cycle with FrameworkLTC, you'll undergo billing training that's laser-focused on this critical aspect of the pharmacy workflow, and we will follow-up through the second billing cycle to ensure you're comfortable with the process.



Get in touch with us today to start onboarding!



FrameworkLTC[®]

A SoftWriters Solution